Saltash Station is unstaffed. You can buy your tickets:

- Buy from the train manager
- Online from various ticket sellers (e.g. GWR, Trainline, SplitSave)
- At your final destination

Make sure to ask for a ticket from Saltash.

Tap In, Tap Out

Coming soon.

Tap in and tap out at Saltash and other stations across Cornwall and Plymouth. The big benefit will be that single journeys will be much cheaper than at present. Watch out for announcements.

Delay Repay

If your journey is delayed by over 15 minutes, you may be entitled to a full or partial refund.

Toilets

The Trackside Café is a public waiting room with a public accessible toilet and baby change facilities.

These facilities are provided courtesy of Saltash Town Council and managed by the Trackside Café.

When the café is closed, the nearest alternatives are at:

- Alexandra Square
- Saltash Guildhall (accessible toilet) hours vary Both are just a few minutes walk away.

Buying a Ticket APPENDIX ACommuting to Plymouth

For work, pleasure, or education, you might find that the train works best for you. Depending on your destination, the train is often the cheapest and quickest way to commute.

Some trains call at smaller intermediate stations such as St Budeaux Ferry Road, Keyham, Dockyard, and Devonport.

Using Saltash Station

Saltash Station is situated not far from Saltash Town Centre — just a few minutes walk from the Co-op and Fore Street bus stops. Many people find that the best way to get to the station is on foot.

Parking

There is limited free on-street parking near the station. A Cornwall Council operated car park is available at Alexandra Square, just a 2-minute walk away.

For regular users of Cornwall Council car parks, consider the JustPark Wallet, which allows all-day parking for £2.23 per day (2025 prices).

Facilities

There are waiting shelters on both platforms, along with HelpPoints that offer travel information via a screen or a button that connects you to a real person. There are also Emergency buttons if required.

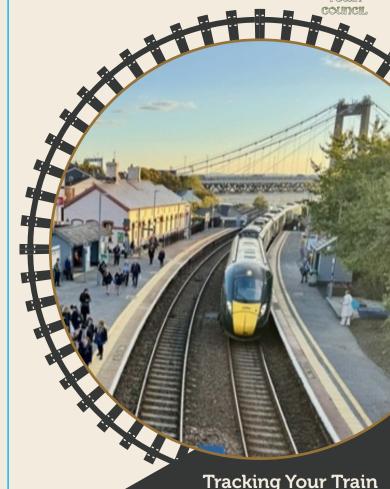
Both platforms have defibrillators nearby for emergency

Trackside Cafe, when open, is a public waiting room and accessible toilet. Free public Wi-fi is available at the station.



Using The Train From Saltash Station





Many apps offer live information. There are also websites for live train data.



Groupsave

Groups of 3 people or more can get a one-third discount if they travel together.

Other Railcards

There are many railcards available:

- 16–17 Saver
- 16–25 Railcard
- 26–30 Railcard
- Friends and Family Railcard
- Disabled Persons Railcard
- Two Together Railcard
- Veterans Railcard
- Seniors Railcard

Have a look at the Railcard website for more details.



Isambard House

Named in honour of the great engineer Isambard Kingdom Brunel, Isambard House has been lovingly restored by Saltash Town Council as a multi purpose community and events space. Isambard House offers a versatile and stylish space with all the modern facilities you need, set within a building rich in railway heritage.

- Well equipped for private hire
- Ideal for meetings, workshops, and small events

- Accessible facilities
- A unique venue with historic charm

We are proud to offer this space to local groups, organisations, and individuals looking for somewhere truly special in the heart of Saltash. For bookings, opening times, and more information, visit: www.saltash.gov.uk enquiries@saltash.gov.uk lsambard House Saltash PL124EB

Season Tickets

Season tickets are available in many forms — from one week to twelve months. There are also flexible day options. Season tickets offer unlimited travel between any two stations at any time of day.

You will need a photocard or Smartcard, which are issued free by GWR.

Weekly tickets can be bought on the train on the day of travel.

Longer periods need to be bought in advance — online or at a station with a ticket office.



Trackside Cafe

Right beside the train platform,
Trackside Café is the perfect
place to relax, refuel, and enjoy
some of the best views in town.
Whether you're catching a
train, exploring the town, or
simply looking for a friendly
spot to grab a coffee, Trackside
Café is the place to be!

- · Freshly brewed Cornish coffee and delicious homemade cakes
- · Light bites and seasonal treats
- · Indoor and outdoor seating

The café is also proud to support local suppliers and offers a warm, community focused atmosphere that reflects the spirit of Saltash. Trackside can provide catering for events taking place in Isambard House.

So Many Places to Visit

It's easy to explore Devon and Cornwall by train. Even the farthest points are likely to cost less than £15 for an off-peak day return.

Definitely consider getting a Devon and Cornwall Railcard to lower the cost even further.

With many direct trains to and from London Paddington, the world is your oyster in terms of long-distance travel. Consider a national Railcard for these journeys.

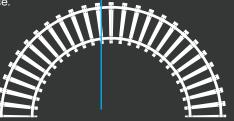
Devon & Cornwall Railcard

- Save 1/3 on local journeys off-peak!
- Save 1/3 for a friend travelling with you
- Up to 4 kids for £2 each
- £13 a year

Saltash Rail Users Group (SRUG)

SRUG is an independent group that promotes train use and supports passengers using Saltash Station.

If you have questions, feel free to contact them via their Facebook page or email: srugmail@icloud.com



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